FREQUENTLY ASKED QUESTIONS

Question: Who can register?
Answer: The conference is open to AATA members and non-members.

Question: Will the conference include workshops that use art materials and directives? And is there an extra cost?
Answer: Yes there will be experiential sessions offered in the virtual conference program, but they do not require any additional fees. They are included in your registration package.

Question: Can I attend for just one day?
Answer: Yes. A daily rate is available. There is also a 2-day registration package. Please note that sessions presented will be different each day, so once the detailed program is more complete you will have a better idea of what content will be most helpful to you. You can always ask us to change the day of your attendance, as long as you give us notice at least one week prior to the scheduled date that you registered.

Question: What if I can’t attend on the days of the presentations?
Answer: Each registration package includes an on-demand feature so that if you are not able to attend on the days of the presentations you can still access the information and continuing education credits.

Question: What does my registration fee include?
Answer: The registration fee covers your access to the presentations made on the day/s of your registration package, and also a mid-week conference event. Your package also includes the on-demand access of the sessions that are part of the package that you select. Also you will be able to participate in optional activities like Yoga, Art-Making and Mindfulness as well as discussion and networking sessions, and online discussion forums.

Question: When will the detailed program which will list the specific sessions and presenters be made available?
Answer: We plan to have the program published in September and we will make updates to the posted schedule along the way.

Question: Why did AATA select Saturdays and Sundays for the virtual conference?
Answer: In the survey that we fielded about conference attendance plans, the majority of respondents said they preferred a combination of Saturdays and Sundays for the Virtual Conference. And, then on the question about preferences between Saturday and Sunday, the majority selected Saturday. So our conference schedule includes 2 Saturdays and 1 Sunday.

Question: Will virtual sessions be live or recorded?
Answer: Nearly all of the sessions will be pre-recorded, which will give presenters the opportunity to engage in a live online chat and respond to questions about the material during the presentation.
Question: I’m a presenter. Do I have to register for the conference?
Answer: Yes. Presenters must register for the virtual conference, if their session is included in the program. But you can register for just the day of your session if that is all that your schedule allows.

Question: If I’m not an AATA member, does it make financial sense to become a member in order to get the member-discounted rate?
Answer: Yes. AATA offers an affordable installment plan for membership. So you can make a small monthly investment, and then be able to access the member conference rates.

Question: Are there group registrations for the virtual conference?
Answer: No, the registration packages are for individual participants, and your login information should not be shared with others as that would cause you to be locked out of the event.

Question: What if I was already registered for the conference that was going to be held in Washington, DC?
Answer: We transferred your registration to the virtual conference. Refer to the email sent to you on August 5th for specific details related to your new virtual conference registration package.

Question: What if I had made hotel reservations at the Grant Hyatt in Washington, DC?
Answer: The Grand Hyatt is making automatic cancellations for all of our registered guests. So no action is required on your part.

Question: What if I need to cancel my conference registration?
Answer: Remember that even if you are not able to attend the conference on the days of the presentations, you can still access the sessions via the on-demand library. But if you want to cancel your registration, you must make your request in writing at least 3 business days before the program. Here is the refund policy for the Virtual Conference:
You will be refunded your registration fee after a $30 administrative charge. No-shows and cancellations not received by the date required will not be eligible for a refund. Attendees who receive a refund will not have access to the virtual or on-demand sessions.

Question: How many continuing education hours can be earned at the conference?
Answer: 57 hours for the 3-Day Package; 38 hours for the 2-Day Package and 19 hours for the 1-Day package.

Question: Will the virtual conference include ancillary and AATA committee meetings?
Answer: In the mid-week sessions we will feature the Annual Awards, Honors and Scholarships presentations, and the Annual Memorial Service, but we will limit our inclusion to only conference sessions. AATA Committees are welcome to use the AATA Zoom platform at any time throughout the year to hold meetings. Contact info@arttherapy.org to learn more about scheduling committee meetings using Zoom.

If you have additional questions, please email us at conferenceinfo@arttherapy.org, or call (888) 290-0878 or (703) 548-5860.